



2009 Howard University Undergraduate Graduating Student Exit Survey

All Schools and Colleges

Description

The *Howard University Undergraduate Graduating Student Exit Survey* is administered annually to prospective candidates for graduation enrolled in all undergraduate programs. The primary purpose of the survey is to obtain information about students' satisfaction with a range of academic and co-academic experiences during their matriculation and to inquire about their plans for the future. The survey was administered by the Office of Institutional Assessment and Evaluation (OIAE) through a web-based format for the first time in 2009. There were 888 respondents.

Howard University Graduating Student Exit Survey Demographic Data (N=888)

Gender (N=884)	
Male	Female
27.4% (242)	72.6% (641)

Citizenship Status (N=884)		
U.S. Citizen	Permanent Resident	International Student
88.6% (782)	5.0% (44)	6.5% (57)

Ethnicity (N=884)							
African American	Hispanic Latino	Caucasian	Asian	African	Biracial	Other	Not Willing to Disclose
82.0% (724)	1.5% (13)	0.5% (4)	0.5% (4)	5.7% (50)	4.4% (39)	4.9% (43)	0.7% (6)

Degree (N=884)		
Bachelors	Certificate	Dual Degree
98.5% (870)	0.3% (3)	1.1% (10)

GPA (N=884)				
3.60-4.00	3.40-3.59	3.00-3.39	2.50-2.99	2.00-2.49
18.5% (163)	13.3% (117)	35.8% (316)	28.2% (249)	3.9% (34)

Howard University Graduating Student Exit Survey Demographic Data (N=888)

School/College Representation (N=884)							
Arts & Sciences	School of Business	School of Communications	Continuing Education	Dentistry	Divinity	School of Education	Engineering & Architecture
46.5% (411)	0.3% (3)	27.2% (240)	0.0% (0)	0.0% (0)	0.0% (0)	3.40%	0.1% (1)
Graduate School	Allied Health Sciences	Law	Medicine	Social Work			
0.1% (1)	22.3% (197)	0.0% (0)	0.0% (0)	0.0% (0)			

Indicate the academic year in which you entered Howard University to earn your degree or certificate (N=884)						
2008-2009	2007-2008	2006-2007	2005-2006	2004-2005	2003-2004	Before 2003
1.8% (16)	2.9% (26)	10.2% (90)	50.2% (443)	19.9% (176)	8.0% (71)	6.9% (61)

Indicate whether you entered Howard University as a: (N=884)	
First Time in College Student	Transfer Student
76.2% (673)	23.8% (210)

While at Howard University, you enrolled primarily: (N=881)	
Full-time	Part-time
98.8% (869)	1.3% (11)

Did you live on campus? (N=881)			
4 or more years	2-3 years	1 year or less	Never
31.6% (278)	40.8% (359)	10.2% (90)	17.4% (153)

While at Howard University, you were employed primarily: (N=881)				
Full-time Off Campus	Part-time Off Campus	Full-time On Campus	Part-time On Campus	Never Worked
12.5% (110)	49.3% (434)	3.4% (30)	22.2% (195)	12.6% (111)

Howard University Graduating Student Exit Survey Demographic Data (N=888)

How many semesters have you missed since you entered Howard? (N=881)

None	1	2-3	4-6	7 or More
83.8% (737)	6.4% (56)	5.8% (51)	2.0% (18)	2.0% (18)

If you missed any semester of enrollment, identify the primary reason in each of the following groups:

Personal Reasons (N=143)	Personal Problems	Personal Illness	Family Obligations	Lack of Interest	Death in Family	Illness in Family	Returned Home
	30.8% (44)	8.4% (12)	11.2% (16)	4.9% (7)	7.0% (10)	2.1% (3)	2.8% (4)
	Marriage	Unable to Adjust	Other	Not Applicable			
	2.1% (3)	0.0% (0)	6.3% (9)	24.5% (35)			
Practical Reasons (N=143)	Job Conflict	Financial Problems	Insufficient Financial Aid	Living Arrangements	Lack of Campus Housing	Military Obligations	Disciplinary Action
	6.3% (9)	47.6% (68)	4.9% (7)	2.8% (4)	0.0% (0)	0.7% (1)	1.4% (2)
	Travel	Commuting Problems	Other	Not Applicable			
	0.7% (1)	1.4% (2)	5.6% (8)	28.7% (41)			
Academic Reasons (N=143)	Difficulty with Courses	Dissatisfied with Instructors	Courses Cancelled	Courses not Needed	Transferred to Another School	Lack of Academic Progress	Incomplete Schedule
	2.8% (4)	2.1% (3)	3.5% (5)	2.1% (3)	2.8% (4)	2.1% (3)	1.4% (2)
	Lacked Prerequisites	Academic Suspension	Other	Not Applicable			
	0.7% (1)	6.3% (9)	10.5% (15)	65.7% (94)			

Howard University Graduating Student Exit Survey Demographic Data (N=888)

What are your immediate plans after you leave Howard? (Select from Group A and Group B)

Group A (N=861)	Teach (Elem. Sec. Post-Sec.)	Work in Visual/Fine Arts	Work in the Legal Profession	Private Practice/Self-employment	Work in the Health Sciences	Work in the Public Sector (Fed./State/Local)	Education (non-teaching)
	11.0% (95)	8.6% (74)	6.2% (53)	4.3% (37)	23.1% (199)	12.4% (107)	2.6% (22)
	Research, Technology, or Science	None					
	6.0% (52)	25.7% (221)					
Group B (N=861)	Graduate/ Professional Study	Medical/ Dental Internship	Ministry	Travel	Work in Business	Work in Industry or Private Sector	Temporary Employment
	53.4% (459)	5.6% (48)	1.4% (12)	5.0% (43)	6.4% (55)	5.0% (43)	7.1% (61)
	International Affairs	Military Service	Community Service/Social Work	None			
	1.4% (12)	1.6% (14)	3.0% (26)	10.1% (87)			

If you have already accepted an employment offer, please indicate the annual salary range. If you do not have employment, select "Not Applicable." (N=861)

Less than \$20,000	\$20,000-35,999	\$36,000-50,999	\$51,000-65,999	\$66,000-75,999	\$76,000 or More	Not Applicable
1.9% (16)	8.7% (75)	9.4% (81)	4.0% (34)	1.2% (10)	0.7% (6)	74.2% (638)

Will you be employed? (N=861)

Full-time	Part-time	Neither
55.3% (476)	9.2% (79)	35.5% (305)

Howard University Graduating Student Exit Survey Demographic Data (N=888)

Please indicate the primary way you plan to give back to Howard University as an alumnus.
(N=861)

Making Financial Contributions	Recruiting New Students	Fundraising	Volunteering	Other	No Plan to Contribute
27.7% (238)	30.5% (262)	3.3% (28)	13.1% (113)	15.3% (132)	10.1% (87)

Would you recommend Howard University to a prospective student? (N=861)

Yes	No	Not Sure
73.5% (632)	7.6% (65)	19.0% (163)

Howard University Graduating Student Exit Survey College/School Assessment Data

Please indicate your level of overall satisfaction with the following:								
		Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	N/A	Response Count
Your College/School		22.2% (192)	55.8% (483)	13.5% (117)	6.7% (58)	0.6% (5)	1.3% (11)	867
Your Academic Program		21.0% (182)	56.1% (486)	16.3% (141)	4.7% (41)	0.6% (5)	1.3% (11)	867
The Reputation of the Institution		25.8% (223)	54.8% (474)	10.6% (92)	4.0% (35)	2.4% (21)	2.3% (20)	867
The Quality of Your Educational Experience		20.1% (174)	63.3% (548)	11.4% (99)	3.6% (31)	0.5% (4)	1.2% (10)	867
Educational Experience Met Expectations		18.5% (160)	56.1% (485)	16.6% (144)	5.9% (51)	1.2% (10)	1.7% (15)	866

Please indicate your level of overall satisfaction with the following people/services: (N=866)						
	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	N/A
Your Dean	23.8% (206)	46.7% (404)	10.1% (87)	5.0% (43)	12.0% (104)	2.4% (21)
Your Departmental Chairperson	28.7% (248)	45.8% (396)	11.3% (98)	4.4% (38)	7.2% (62)	2.7% (23)
Your Departmental Faculty	28.2% (244)	53.3% (461)	12.4% (107)	3.5% (30)	1.5% (13)	1.2% (10)
Your Departmental Office Staff	31.0% (268)	51.3% (444)	10.1% (87)	4.5% (39)	1.8% (16)	1.3% (11)
School/College Student Services	14.1% (122)	56.5% (489)	14.9% (129)	4.7% (41)	7.5% (65)	2.2% (19)

Howard University Graduating Student Exit Survey College/School Assessment Data

Please indicate your level of overall satisfaction regarding the faculty in your school/college. (N+866)						
	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	N/A
Availability of Faculty Members	15.1% (131)	59.8% (517)	17.1% (148)	5.3% (46)	1.2% (10)	1.5% (13)
Faculty Maintained Office Hours	15.4% (133)	61.6% (533)	15.5% (134)	4.3% (37)	1.5% (13)	1.7% (15)
Faculty Presentation Skills	15.4% (133)	65.5% (567)	12.0% (104)	3.8% (33)	1.5% (13)	1.7% (15)
Faculty Professionalism	16.4% (142)	59.2% (512)	15.6% (135)	6.2% (54)	0.7% (6)	1.8% (16)

Howard University Graduating Student Exit Survey College/School Assessment Data Continued

Please indicate your level of overall satisfaction regarding course availability, delivery, and content.								
		Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	N/A	Response Count
Student/Teacher Ratio		16.0% (138)	64.3% (556)	12.9% (112)	4.3% (37)	1.2% (10)	1.4% (12)	866
Quality of Courses Offered		16.1% (139)	60.0% (519)	17.7% (153)	4.9% (42)	0.1% (1)	1.3% (11)	866
Overall Quality of Instruction		17.1% (148)	65.8% (569)	11.1% (96)	3.8% (33)	0.7% (6)	1.5% (13)	866
Courses were Intellectually Stimulating		19.1% (165)	63.4% (548)	12.3% (106)	3.2% (28)	0.7% (6)	1.4% (12)	866
Availability of Evening Courses		8.8% (76)	48.4% (419)	13.2% (114)	6.5% (56)	8.8% (76)	14.3% (124)	866
Availability of Summer Courses		6.2% (54)	36.5% (316)	16.9% (146)	8.9% (77)	12.7% (110)	18.7% (162)	866
Availability of Academic/Tutorial Services		7.9% (68)	48.2% (417)	17.1% (148)	5.2% (45)	12.5% (108)	9.1% (79)	866
Access to Laboratories, Study Areas, & Student Lounges		7.7% (67)	47.7% (413)	28.7% (248)	12.5% (108)	1.5% (13)	1.8% (16)	866
Quality of Instruction		20.3% (176)	60.4% (523)	12.6% (109)	4.7% (41)	0.5% (4)	1.5% (13)	867
Classrooms, Laboratories, Studios, & Technical Centers		5.9% (51)	36.9% (319)	34.7% (300)	20.3% (176)	0.6% (5)	1.6% (14)	866

Howard University Graduating Student Exit Survey College/School Assessment Data Continued

Please indicate your level of overall satisfaction regarding Academic Advising and Mentoring. (N=866)						
	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	N/A
Access to Mentoring	13.3% (115)	39.8% (344)	23.0% (199)	9.8% (85)	9.2% (80)	4.9% (42)
Availability of Academic Advisors	17.8% (154)	45.3% (392)	23.4% (202)	10.6% (92)	1.2% (10)	1.7% (15)
Freshman/Sophomore Year Academic Advisors	16.6% (144)	40.1% (347)	18.5% (160)	15.0% (130)	3.4% (29)	6.4% (55)
Junior/Senior Year Academic Advisors	26.1% (226)	48.2% (417)	14.1% (122)	8.2% (71)	1.3% (11)	2.2% (19)
Overall Quality of Academic Advising	18.8% (163)	46.0% (398)	21.2% (183)	11.2% (97)	1.0% (9)	1.8% (16)

How satisfied are you with your preparation for:							
	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	N/A	Response Count
A Technological World	14.3% (124)	55.0% (476)	18.6% (161)	3.8% (33)	4.0% (35)	4.3% (37)	867
Employment in your Major	19.7% (171)	52.5% (455)	17.0% (147)	6.4% (55)	2.3% (20)	2.1% (18)	867
Graduate/Professional School	13.6% (118)	46.9% (406)	21.8% (189)	7.2% (62)	6.2% (54)	4.3% (37)	867
National Board/Licensure Exams	7.9% (68)	28.3% (245)	11.0% (95)	4.6% (40)	19.3% (167)	28.9% (250)	866

Howard University Graduating Student Exit Survey College/School Assessment Data Continued

How satisfied are you with the quality of your undergraduate education as indicated by your: (N=867)						
	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	N/A
Critical Thinking and Analysis Skills	28.3% (245)	58.0% (502)	8.7% (75)	2.5% (22)	0.8% (7)	1.7% (15)
Research Skill Development	22.9% (198)	56.7% (491)	11.8% (102)	3.9% (34)	2.5% (22)	2.2% (19)
Team Work Skill Development	22.9% (198)	63.5% (550)	7.3% (63)	2.4% (21)	1.7% (15)	2.2% (19)
Training in Computer Applications	9.9% (86)	52.4% (454)	18.5% (160)	5.0% (43)	4.3% (37)	9.9% (86)
Training in Verbal Communication	24.4% (211)	61.5% (533)	7.0% (61)	2.9% (25)	1.8% (16)	2.3% (20)
Training in Written Communication	22.9% (198)	59.9% (519)	8.9% (77)	3.6% (31)	2.2% (19)	2.5% (22)
Knowledge of Global Policies and Issues	20.2% (175)	56.5% (489)	13.7% (119)	2.2% (19)	2.9% (25)	4.5% (39)
Knowledge of the Sciences	14.8% (128)	60.2% (521)	11.0% (95)	2.3% (20)	4.8% (42)	6.9% (60)
Knowledge of African American Culture	35.6% (308)	53.7% (465)	5.4% (47)	2.1% (18)	1.4% (12)	1.8% (16)
Knowledge of African Culture	26.9% (233)	52.9% (458)	11.4% (99)	2.3% (20)	3.1% (27)	3.3% (29)
Knowledge of Mathematics	11.5% (100)	55.5% (481)	16.7% (145)	7.5% (65)	2.3% (20)	6.4% (55)
Knowledge of the Humanities	18.4% (159)	63.3% (548)	8.3% (72)	3.0% (26)	3.2% (28)	3.8% (33)
Knowledge of the Social Sciences	24.0% (208)	62.8% (544)	5.1% (44)	2.1% (18)	2.2% (19)	3.8% (33)
Ability to Demonstrate Leadership	39.3% (340)	52.8% (457)	3.5% (30)	1.4% (12)	1.3% (11)	1.8% (16)

Howard University Graduating Student Exit Survey College/School Assessment Data Continued

Select the program experience(s) (check all that apply) (N=865)							
Accelerated Program	Work Study	Distance Learning	Double Major	Domestic Exchange	Honors Program	Independent Study	Teaching Certificate (Minor in Education)
5.2% (45)	18.6% (161)	3.5% (30)	3.4% (29)	0.2% (2)	16.8% (145)	15.0% (130)	0.9% (8)
Study Abroad	Service Learning	None					
7.9% (69)	3.5% (30)	49.5% (428)					

Undergraduate Research Opportunity (check all that apply) (N=865)				
Thesis Development	Attending Professional Conferences	Presenting Findings in a Conference or Meeting	Publishing Research	None
15.4% (133)	30.0% (259)	21.2% (183)	9.6% (83)	56.5% (488)

Academic Support/Enhancement Activities (check all that apply) (N=865)							
Creative Projects (writing, exhibits, plays, productions, etc.)	Community Service	Internship	Practicum	Cross Registration	Inter-disciplinary Courses	None	
45.1% (390)	63.9% (552)	56.3% (486)	29.5% (255)	2.3% (20)	19.9% (172)	13.3% (115)	

If you are continuing your education at Howard University, identify the one most important reason you decided to return to Howard. If you will not be returning, select "Not Applicable." (N=861)							
Academic Reputation	Availability of Academic Program	Institutional Cost	Financial Aid Assistance	Quality of Faculty	Location	Social Environment	Encouraged/Recruited by Faculty
4.1% (35)	3.0% (26)	2.0% (17)	2.0% (17)	0.3% (3)	1.6% (14)	0.9% (8)	0.7% (6)
Encouraged by Mentor	Supportive Academic Environment	Research Resources	Other	Not Applicable			
0.5% (4)	1.2% (10)	0.1% (1)	1.2% (10)	82.4% (709)			

Howard University Graduating Student Exit Survey College/School Assessment Data Continued

If you are continuing your education at an institution other than Howard University, identify the one most important reason you chose that institution. If "NO," select "Not Applicable." (N=861)

Academic Reputation	Availability of Academic Program	Institutional Cost	Financial Aid Assistance	Quality of Faculty	Location	Social Environment	Encouraged/Recruited by Faculty
11.4% (98)	7.8% (67)	3.7% (32)	2.8% (24)	0.9% (8)	5.9% (51)	0.5% (4)	1.0% (9)
Encouraged by Mentor	Supportive Academic Environment	Research Resources	Other	Not Applicable			
0.7% (6)	2.2% (19)	1.5% (13)	2.4% (21)	59.1% (508)			

Howard University Graduating Student Exit Survey Student Quality of Life Data

Please indicate your level of overall satisfaction with the following University facilities, services, and activities. (N=875)

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	N/A
Cleanliness of Dormitories	2.5% (22)	37.3% (326)	32.5% (284)	11.9% (104)	2.9% (25)	12.9% (113)
Living Conditions in the Dorms	3.1% (27)	33.0% (288)	31.1% (272)	15.9% (139)	3.0% (26)	14.0% (122)
ResNet Communications System	5.9% (52)	36.2% (316)	16.8% (147)	4.2% (37)	21.9% (191)	15.0% (131)
Availability of Student Parking	2.2% (19)	15.7% (137)	28.6% (250)	34.4% (301)	4.9% (43)	14.2% (124)
Cleanliness of University Buildings	3.0% (26)	46.0% (402)	37.6% (329)	11.8% (103)	0.6% (5)	1.0% (9)
Cost of Campus Food Services	3.3% (29)	46.1% (403)	28.7% (251)	11.6% (101)	5.3% (46)	5.0% (44)
Quality of Campus Food Services	3.9% (34)	46.3% (405)	28.0% (245)	12.5% (109)	4.5%(39)	4.8%(42)

Howard University Graduating Student Exit Survey Student Quality of Life Data

Please indicate your level of overall satisfaction with the following University facilities, services, and activities.							
	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	N/A	Response Count
Athletic Programs	3.3% (29)	38.1% (333)	15.3% (134)	7.4% (65)	16.6% (145)	19.2% (168)	875
Campus Intellectual Life	21.0% (182)	57.2% (495)	11.4% (99)	3.6% (31)	4.3% (37)	2.5% (22)	867
Campus Radio and Television Stations	10.8% (94)	54.1% (472)	8.5% (74)	2.9% (25)	16.3% (142)	7.6% (66)	874
Campus Religious Activities	19.4% (168)	52.3% (452)	4.2% (36)	1.8% (16)	12.1% (105)	10.2% (88)	866
Campus Social Activities	20.6% (178)	61.2% (529)	6.6% (57)	3.2% (28)	5.2% (45)	3.2% (28)	866
Recreation and Intramural Sports	5.6% (49)	48.4% (423)	8.9% (78)	3.5% (31)	16.2% (142)	17.4% (152)	875
Student Organizations	15.1% (131)	61.5% (533)	8.4% (73)	3.0% (26)	6.6% (57)	5.3% (46)	867

Campus Organizations (check all that apply) (N=865)				
Student Government	Fraternity/Sorority	Community Service/Non-Profit Organizations	Academic Organization in Major	None
15.0% (130)	16.1% (139)	51.0% (441)	41.1% (355)	28.0% (242)

Howard University Graduating Student Exit Survey University Community Experience Data

Please indicate your level of overall satisfaction with the following systems:							
	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	N/A	Response Count
BANNER Registration System	17.6% (154)	65.6% (573)	11.2% (98)	2.9% (25)	1.3% (11)	1.5% (13)	875
iLab and Campus Computer Laboratories	15.5% (135)	59.5% (519)	18.4% (161)	5.0% (44)	0.5% (4)	1.1% (10)	874
University Libraries	13.1% (114)	62.7% (547)	15.7% (137)	4.9% (43)	1.9% (17)	1.7% (15)	874

Howard University Graduating Student Exit Survey University Community Experience Data

Please indicate your level of overall satisfaction with the following University facilities and services:							
	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	N/A	Response Count
Shuttle Bus Services	7.0% (961)	56.3% (492)	22.4% (196)	4.7% (41)	3.9% (34)	5.7% (50)	875
School/College Building and Facilities	6.9% (60)	38.2% (330)	33.9% (293)	19.0% (164)	0.9% (8)	1.2% (10)	866
HU Bookstore(s)	13.6% (119)	69.2% (605)	10.0% (87)	4.7% (41)	1.5% (13)	1.1% (10)	875

Please indicate your level of overall satisfaction with the following Student Support Offices:							
	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	N/A	Response Count
Campus Security	3.4% (30)	34.7% (303)	33.5% (293)	20.3% (177)	6.1% (53)	2.1% (18)	875
Student Health Services	7.3% (64)	46.8% (409)	25.7% (224)	12.4% (108)	3.9% (34)	3.9% (34)	874
Office of Career Services	8.5% (74)	39.4% (344)	9.3% (81)	4.2% (37)	25.3% (221)	13.3% (116)	874
Office of Enrollment Management	7.9% (69)	61.9% (540)	12.3% (107)	6.4% (56)	7.4% (65)	4.1% (36)	874
Office of Financial Aid	4.9% (43)	38.7% (338)	28.6% (250)	17.2% (150)	4.7% (41)	5.8% (51)	874
Office of Student Accounts	6.6% (58)	58.2% (508)	20.8% (182)	10.2% (89)	2.1% (18)	2.1% (18)	874
Office of Student Financial Services	6.3% (55)	48.8% (426)	21.0% (183)	10.3% (90)	8.7% (76)	4.9% (43)	874
Office of Student Life	6.9% (60)	50.4% (440)	10.1% (88)	5.0% (44)	18.9% (165)	8.8% (77)	874

Howard University Graduating Student Exit Survey University Community Experience Data

Please indicate your level of overall satisfaction with the University Administration and Processes.							
	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	N/A	Response Count
Office of the President	7.1% (62)	31.4% (274)	7.9% (69)	4.0% (35)	36.7% (320)	12.9% (113)	874
Office of the Provost	7.0% (61)	34.0% (297)	8.1% (71)	4.6% (40)	34.1% (298)	12.1% (106)	874
Operation Hours of Administration Office	4.0% (35)	50.5% (441)	31.7% (277)	11.6% (101)	1.3% (11)	1.0% (9)	875
Customer Service of Administration Staff	3.1% (27)	33.1% (289)	29.9% (261)	32.4% (283)	0.6% (5)	1.0% (9)	875
Availability of Scholarships and Grants	9.2% (80)	40.0% (349)	29.9% (261)	14.2% (124)	4.4% (38)	2.5% (22)	874
Cost, Tuition and Fees	4.1% (36)	42.0% (367)	33.6% (293)	16.4% (143)	1.8% (16)	2.1% (18)	874
Summer Financial Aid Process	3.4% (30)	22.1% (193)	20.7% (181)	10.1% (88)	18.8% (164)	24.9% (217)	874
Graduation Clearance Process	7.3% (64)	52.2% (456)	21.1% (193)	12.1% (106)	4.1% (36)	2.2% (19)	875