



## **2010 Howard University Undergraduate Graduating Student Exit Survey**

*All Schools and Colleges*

### **Description**

The *Howard University Undergraduate Graduating Student Exit Survey* is administered annually to prospective candidates for graduation enrolled in all undergraduate programs. The primary purpose of the survey is to obtain information about students' satisfaction with a range of academic and co-academic experiences during their matriculation and to inquire about their plans for the future. The survey was administered by the Office of Institutional Assessment and Evaluation (OIAE) through a web-based format with the assistance and cooperation of faculty and staff in the various schools and colleges. The results are presented in four sections: demographics, college/school assessment data, student quality of life data, and university community experience data. Student comments are included at the end. There were 945 respondents.

**2010 Howard University Undergraduate (UG) Graduating Student Exit Survey: Demographic Data**

| Gender      |             |
|-------------|-------------|
| Male        | Female      |
| 28.3% (267) | 71.7% (678) |

| Citizenship Status |                    |                |                       |
|--------------------|--------------------|----------------|-----------------------|
| U.S. Citizen       | Permanent Resident | Resident Alien | International Student |
| 90.4% (854)        | 4.7% (44)          | 0.3% (3)       | 4.7% (44)             |

| Ethnicity        |                 |           |                        |                               |           |           |                         |
|------------------|-----------------|-----------|------------------------|-------------------------------|-----------|-----------|-------------------------|
| African American | Hispanic Latino | Caucasian | Asian/Pacific Islander | American Indian/Alaska Native | African   | Biracial  | Not Willing to Disclose |
| 85.5% (808)      | 1.3% (12)       | 0.5% (5)  | 2.5% (24)              | 0.1% (1)                      | 5.9% (56) | 2.5% (24) | 1.6% (15)               |

| Degree      |             |             |
|-------------|-------------|-------------|
| Bachelors   | Certificate | Dual Degree |
| 98.3% (929) | 0.6% (6)    | 1.1% (10)   |

| GPA         |           |           |             |           |                |
|-------------|-----------|-----------|-------------|-----------|----------------|
| 3.60-4.00   | 3.40-3.59 | 3.00-3.39 | 2.50-2.99   | 2.00-2.49 | Not Applicable |
| 19.4% (183) | 15% (142) | 35% (331) | 26.2% (248) | 4.0% (38) | 0.3% (3)       |

| School/College Representation |  |                          |                      |           |             |                     |                            |
|-------------------------------|--|--------------------------|----------------------|-----------|-------------|---------------------|----------------------------|
| Arts & Sciences               | School of Business                           | School of Communications | Continuing Education | Dentistry | Divinity    | School of Education | Engineering & Architecture |
| 45.2% (427)                   | 23.7% (224)                                  | 12.8% (121)              | 0.0% (0)             | NA        | NA          | 2.6% (25)           | 1.9% (18)                  |
| Graduate School               | Pharmacy, Nursing and Allied Health Sciences |                          | Law                  | Medicine  | Social Work |                     |                            |
| NA                            | 13.8% (130)                                  |                          | NA                   | NA        | NA          |                     |                            |

## 2010 Howard University Undergraduate (UG) Graduating Student Exit Survey: Demographic Data

Indicate the academic year in which you entered Howard University to earn your degree or certificate

| 2008-2009 | 2007-2008   | 2006-2007   | 2005-2006   | 2004-2005 | 2003-2004 | 2002-2003 | Before 2002 |
|-----------|-------------|-------------|-------------|-----------|-----------|-----------|-------------|
| 3.6% (34) | 11.2% (106) | 61.1% (577) | 16.1% (152) | 3.7% (35) | 1.8% (17) | 0.4% (4)  | 2.3% (22)   |

Indicate whether you entered Howard University as a:

| First Time in College Student | Transfer Student |
|-------------------------------|------------------|
| 76.9% (727)                   | 23.1% (218)      |

While at Howard University, you were enrolled primarily:

| Full-time   | Part-time |
|-------------|-----------|
| 98.7% (930) | 1.3% (12) |

Did you live on campus?

| 4 or more years | 2-3 years   | 1 year or less | Never       |
|-----------------|-------------|----------------|-------------|
| 32.3% (304)     | 40.9% (385) | 11.7% (110)    | 15.2% (143) |

Indicate whether you entered Howard University as a:

| First Generation College Student (in your family) | Skipped (Not First Generation) |
|---|--------------------------------|
| 36.7% (348)                                       | 63.3% (599)                    |

While at Howard University, you were employed primarily:

| Full-time Off Campus | Part-time Off Campus | Full-time On Campus | Part-time On Campus | Never Worked |
|----------------------|----------------------|---------------------|---------------------|--------------|
| 9.9% (93)            | 45.5% (429)          | 2.8% (26)           | 21.2% (200)         | 20.6% (194)  |

**2010 Howard University UG Graduating Student Exit Survey: Demographic Data**

| <b>How many semesters have you missed since you entered Howard?</b> |           |            |            |                  |
|---|-----------|------------|------------|------------------|
| <b>None</b>   | <b>1</b>  | <b>2-3</b> | <b>4-6</b> | <b>7 or More</b> |
| 90.6% (853)   | 3.5% (33) | 3.8% (36)  | 1.1% (10)  | 1.1% (10)        |

| <b>If you missed any semester of enrollment, identify the primary reason in each of the following groups:</b> |                                |                                      |                                   |                            |                                      |                                  |                            |
|---|--------------------------------|--------------------------------------|-----------------------------------|----------------------------|--------------------------------------|----------------------------------|----------------------------|
| <b>Personal Reasons</b>   | <b>Personal Problems</b>       | <b>Personal Illness</b>              | <b>Family Obligations</b>         | <b>Lack of Interest</b>    | <b>Death in Family</b>               | <b>Illness in Family</b>         | <b>Returned Home</b>       |
|   | 37.1% (33)                     | 6.7% (6)                             | 4.5% (4)                          | 0.0% (0)                   | 2.2% (2)                             | 1.1% (1)                         | 3.4% (3)                   |
|   | <b>Marriage</b>                | <b>Unable to Adjust</b>              | <b>Other</b>                      | <b>Not Applicable</b>      |                                      |                                  |                            |
|   | 1.1% (1)                       | 1.1% (1)                             | 15.7% (14)                        | 27.0% (24)                 |                                      |                                  |                            |
| <b>Practical Reasons</b>  | <b>Job Conflict</b>            | <b>Financial Problems</b>            | <b>Insufficient Financial Aid</b> | <b>Living Arrangements</b> | <b>Lack of Campus Housing</b>        | <b>Military Obligations</b>      | <b>Disciplinary Action</b> |
|   | 2.2% (2)                       | 42.7% (38)                           | 13.5% (12)                        | 3.4% (3)                   | 1.1% (1)                             | 0.0% (0)                         | 1.1% (1)                   |
|   | <b>Travel</b>                  | <b>Commuting Problems</b>            | <b>Other</b>                      | <b>Not Applicable</b>      |                                      |                                  |                            |
|   | 1.1% (1)                       | 1.1% (1)                             | 2.2% (2)                          | 31.5% (28)                 |                                      |                                  |                            |
| <b>Academic Reasons</b>   | <b>Difficulty with Courses</b> | <b>Dissatisfied with Instructors</b> | <b>Courses Cancelled</b>          | <b>Courses not Needed</b>  | <b>Transferred to Another School</b> | <b>Lack of Academic Progress</b> | <b>Incomplete Schedule</b> |
|   | 3.4% (3)                       | 3.4% (3)                             | 2.2% (2)                          | 3.4% (3)                   | 3.4% (3)                             | 1.1% (1)                         | 0.0% (0)                   |
|   | <b>Lacked Prerequisites</b>    | <b>Academic Suspension</b>           | <b>Other</b>                      | <b>Not Applicable</b>      |                                      |                                  |                            |
|   | 1.1% (1)                       | 10.1% (9)                            | 6.7% (6)                          | 65.2% (58)                 |                                      |                                  |                            |

**2010 Howard University UG Graduating Student Exit Survey: Demographic Data**

| What was the primary manner in which you financed your undergraduate education? |            |                          |                                     |   |                      |  |
|---|------------|--------------------------|-------------------------------------|---|----------------------|--|
| Scholarship   | Fellowship | University Tuition Grant | Grant by Government Agency          | Other External Grant (Foundation, Organization) | Remission of Tuition |  |
| 28.5% (268)   | 0.1% (1)   | 1.4% (13)                | 3.1% (29)                           | 0.2% (2)  | 3.8% (36)            |  |
| Out of Pocket (includes Family/Benefactor)                                      |            | Personal Student Loans   | Student Loans by Parents/Benefactor |   | Other                |  |
| 13.3% (125)   |            | 22.3% (210)              | 25.3% (238)                         |   | 2.1% (20)            |  |

| What are your immediate plans after you leave Howard? (Select from Group A and Group B) |                                    |   |  |                                      |                                       |  |                               |
|---|------------------------------------|---|--|--------------------------------------|---------------------------------------|--|-------------------------------|
| Group A   | No plan to work now                | Agriculture, Food & Natural Resources         | Architecture & Construction              | Arts, AV technology & Communications | Business, Management & Administration | Education & Training                       | Finance                       |
|   | 16.8% (155)                        | 0.1% (1)                                      | 1.1% (10)                                | 9.0% (83)                            | 11.0% (101)                           | 9.4% (87)                                  | 4.7% (43)                     |
|   | Government & Public Administration | Health Science                                | Hospitality & Tourism                    | Human Services                       | Information Technology                | Law, Public Safety, Corrections & Security | Manufacturing                 |
|   | 9.3% (86)                          | 17.0% (157)                                   | 1.8% (17)                                | 4.0% (37)                            | 1.1% (10)                             | 4.9% (45)                                  | 0.0% (0)                      |
|   | Marketing, Sales, & Services       | Science, Technology Engineering & Mathematics | Transportation, Distribution & Logistics |                                      |                                       |  |                               |
| 5.3% (49)   | 4.1% (38)                          | 0.2% (2)                                      |  |                                      |                                       |  |                               |
| Group B   | No plan for further education now  | Graduate/professional study                   | Medical/dental internship                | Ministry                             | Travel                                | Military Service                           | Community service/social work |
|   | 15.5% (143)                        | 56.9% (524)                                   | 3.8% (35)                                | 0.1% (1)                             | 2.0% (18)                             | 2.3% (21)                                  | 0.8% (7)                      |
|   | International affairs              | Temporary employment                          | Peace Corps.                             | Other (Specify below)                | None                                  |  |                               |
|   | 1.0% (9)                           | 1.7% (16)                                     | 0.9% (8)                                 | 2.5% (23)                            | 12.6% (116)                           |  |                               |

**2010 Howard University UG Graduating Student Exit Survey: Demographic Data**

**If you have already accepted an employment offer, please indicate the annual salary range. If you do not have employment, select "Not Applicable."**

| <b>Less than \$20,000</b> | <b>Less than \$30,000</b> | <b>\$30,000-40,000</b> | <b>\$46,000-60,000</b> | <b>\$61,000-75,000</b> | <b>\$76,000-95,000</b> | <b>Over \$95,000</b> | <b>Not Applicable</b> |
|---------------------------|---------------------------|------------------------|------------------------|------------------------|------------------------|----------------------|-----------------------|
| 2.2% (20)                 | 3.7% (34)                 | 8.7% (80)              | 10.4% (96)             | 3.5% (32)              | 0.9% (8)               | 0.3% (3)             | 70.4% (648)           |

**Will you be employed**

| <b>Full-time</b> | <b>Part-time</b> | <b>Neither</b> |
|------------------|------------------|----------------|
| 53.1% (489)      | 14.5% (134)      | 32.4% (298)    |

**Please indicate the primary way you plan to give back to Howard University as an alumnus.**

| <b>Making Financial Contributions</b> | <b>Recruiting New Students</b> | <b>Fundraising</b> | <b>Volunteering</b> | <b>Other</b> | <b>No Plan to Contribute</b> |
|---------------------------------------|--------------------------------|--------------------|---------------------|--------------|------------------------------|
| 35.7% (329)                           | 27.9% (257)                    | 2.7% (25)          | 17.3% (159)         | 5.3% (49)    | 11.1% (102)                  |

**Would you recommend Howard University to a prospective student?**

| <b>Yes</b>  | <b>No</b> | <b>Not Sure</b> |
|-------------|-----------|-----------------|
| 73.7% (679) | 7.3% (67) | 19.0% (175)     |

**2010 Howard University UG Graduating Student Exit Survey: College/School Assessment Data**

**Please indicate your level of overall satisfaction with the following:**

|  | <b>Very Satisfied</b> | <b>Satisfied</b> | <b>Dissatisfied</b> | <b>Very Dissatisfied</b> | <b>Don't Know</b> | <b>N/A</b> |
|--|-----------------------|------------------|---------------------|--------------------------|-------------------|------------|
| <b>Your College/School</b>                           | 22.4% (208)           | 56.2% (521)      | 15.7% (146)         | 4.1% (38)                | 0.8% (7)          | 0.8% (7)   |
| <b>Your Academic Program</b>                         | 23.0% (213)           | 58.1% (539)      | 14.9% (138)         | 2.5% (23)                | 0.5% (5)          | 1.0% (9)   |
| <b>Institutional Reputation</b>                      | 28.4% (262)           | 52.9% (489)      | 11.8% (109)         | 2.9% (27)                | 2.5% (23)         | 1.5% (14)  |
| <b>Overall Quality of the Educational Experience</b> | 20.3% (188)           | 62.2% (577)      | 12.7% (118)         | 3.0% (28)                | 1.2% (11)         | 0.6% (6)   |
| <b>Educational Experience Met Expectations</b>       | 14.1% (130)           | 60.1% (555)      | 17.6% (163)         | 5.5% (51)                | 1.6% (15)         | 1.1% (10)  |

**Please indicate your level of overall satisfaction with the following people/services:**

|   | <b>Very Satisfied</b> | <b>Satisfied</b> | <b>Dissatisfied</b> | <b>Very Dissatisfied</b> | <b>Don't Know</b> | <b>N/A</b> |
|---|-----------------------|------------------|---------------------|--------------------------|-------------------|------------|
| <b>Your Dean</b>  | 19.2% (177)           | 50.0% (462)      | 9.7% (90)           | 4.7% (43)                | 14.7% (136)       | 1.7% (16)  |
| <b>Your Departmental Chairperson</b>  | 29.4% (272)           | 47.4% (438)      | 10.4% (96)          | 4.5% (42)                | 6.6% (61)         | 1.7% (16)  |
| <b>Your Departmental Faculty</b>  | 29.1% (269)           | 54.7% (505)      | 10.6% (98)          | 2.9% (27)                | 1.6% (15)         | 1.1% (10)  |
| <b>Your Departmental Office Staff</b>                                       | 28.5% (263)           | 54.4% (503)      | 10.0% (92)          | 3.1% (29)                | 2.8% (26)         | 1.2% (11)  |
| <b>Customer Service in Administrative Offices in Your School or College</b> | 16.5% (153)           | 51.3% (476)      | 19.5% (181)         | 11.1% (103)              | 0.5% (5)          | 1.0% (9)   |
| <b>School/College Student Services</b>                                      | 11.7% (108)           | 57.1% (528)      | 16.7% (154)         | 4.2% (39)                | 7.9% (73)         | 2.4% (22)  |

**Please indicate your level of overall satisfaction regarding the faculty in your school/college:**

|  | <b>Very Satisfied</b> | <b>Satisfied</b> | <b>Dissatisfied</b> | <b>Very Dissatisfied</b> | <b>Don't Know</b> | <b>N/A</b> |
|--|-----------------------|------------------|---------------------|--------------------------|-------------------|------------|
| <b>Availability of Faculty Members</b> | 11.0% (102)           | 63.2% (584)      | 17.7% (164)         | 5.6% (52)                | 1.4% (13)         | 1.0% (9)   |
| <b>Faculty Maintained Office Hours</b> | 12.6% (116)           | 63.3% (585)      | 16.9% (156)         | 4.1% (38)                | 2.2% (20)         | 1.0% (9)   |
| <b>Faculty Presentation Skills</b>     | 11.3% (104)           | 68.2% (630)      | 14.4% (133)         | 4.0% (37)                | 1.0% (9)          | 1.2% (11)  |
| <b>Faculty Professionalism</b>         | 13.1% (121)           | 62.8% (580)      | 15.5% (143)         | 6.7% (62)                | 1.0% (9)          | 1.0% (9)   |

**2010 Howard University UG Graduating Student Exit Survey: College/School Assessment Data**

| <b>Please indicate your level of overall satisfaction regarding course availability, delivery, and content:</b> |                       |                  |                     |                          |                   |             |
|---|-----------------------|------------------|---------------------|--------------------------|-------------------|-------------|
|   | <b>Very Satisfied</b> | <b>Satisfied</b> | <b>Dissatisfied</b> | <b>Very Dissatisfied</b> | <b>Don't Know</b> | <b>N/A</b>  |
| <b>Student/Teacher Ratio</b>  | 15.2% (140)           | 63.9% (590)      | 14.1% (130)         | 4.4% (41)                | 1.6% (15)         | 0.9% (8)    |
| <b>Quality of Courses Offered</b>   | 12.0% (111)           | 62.7% (579)      | 19.4% (179)         | 4.4% (41)                | 0.6% (6)          | 0.9% (8)    |
| <b>Overall Quality of Instruction</b>   | 18.0% (167)           | 63.8% (591)      | 14.0% (130)         | 2.8% (26)                | 0.5% (5)          | 0.9% (8)    |
| <b>Level of Intellectual Stimulation in Courses</b>   | 14.8% (137)           | 64.5% (596)      | 15.2% (140)         | 3.6% (33)                | 1.0% (9)          | 1.0% (9)    |
| <b>Availability of Evening Courses</b>  | 7.7% (71)             | 46.2% (427)      | 15.4% (142)         | 6.3% (58)                | 11.9% (110)       | 12.6% (116) |
| <b>Availability of Summer Courses</b>   | 5.6% (52)             | 31.4% (290)      | 18.5% (171)         | 7.8% (72)                | 17.6% (163)       | 19.0% (176) |
| <b>Availability of Academic/Tutorial Services</b>   | 6.6% (61)             | 46.8% (432)      | 20.2% (187)         | 4.7% (43)                | 14.9% (138)       | 6.8% (63)   |
| <b>Access to Laboratories, Study Areas, &amp; Student Lounges</b>   | 7.1% (66)             | 48.1% (444)      | 29.2% (270)         | 12.8% (118)              | 1.6% (15)         | 1.2% (11)   |
| <b>Classrooms, Laboratories, Studios, &amp; Technical Centers</b>   | 3.8% (35)             | 38.2% (353)      | 37.4% (346)         | 18.3% (169)              | 1.4% (13)         | 0.9% (8)    |

| <b>Please indicate your level of overall satisfaction regarding academic advising and mentoring:</b> |                       |                  |                     |                          |                   |            |
|--|-----------------------|------------------|---------------------|--------------------------|-------------------|------------|
|  | <b>Very Satisfied</b> | <b>Satisfied</b> | <b>Dissatisfied</b> | <b>Very Dissatisfied</b> | <b>Don't Know</b> | <b>N/A</b> |
| <b>Access to Mentoring</b>   | 10.0% (92)            | 41.3% (382)      | 25% (231)           | 9.7% (90)                | 9.0% (83)         | 5.0% (46)  |
| <b>Availability of Academic Advisors</b>   | 12.9% (119)           | 49.1% (454)      | 24.5% (226)         | 10.6% (98)               | 1.8% (17)         | 1.1% (10)  |
| <b>Freshman/Sophomore Year Academic Advisors</b>   | 18.9% (175)           | 37.9% (350)      | 19.0% (176)         | 13.4% (124)              | 4.7% (43)         | 6.1% (56)  |
| <b>Junior/Senior Year Academic Advisors</b>  | 19.4% (179)           | 49.7% (459)      | 18.1% (167)         | 10.8% (100)              | 1.0% (9)          | 1.1% (10)  |
| <b>Overall Quality of Academic Advising</b>  | 12.4% (115)           | 51% (471)        | 22.3% (206)         | 11.9% (110)              | 1.6% (15)         | 0.9% (8)   |



2010 Howard University UG Graduating Student Exit Survey: College/School Assessment Data

| How satisfied are you with the quality of your undergraduate education as indicated by your: |                |             |              |                   |            |           |
|--|----------------|-------------|--------------|-------------------|------------|-----------|
|  | Very Satisfied | Satisfied   | Dissatisfied | Very Dissatisfied | Don't Know | N/A       |
| <b>Critical Thinking and Analysis Skills</b>   | 29.1% (270)    | 58.5% (542) | 7.6% (70)    | 2.8% (26)         | 1.2% (11)  | 0.9% (8)  |
| <b>Research Skill Development</b>  | 22.1% (205)    | 56.0% (519) | 14.6% (135)  | 4.2% (39)         | 1.9% (18)  | 1.2% (11) |
| <b>Team Work Skill Development</b>   | 32.9% (305)    | 57.1% (529) | 5.6% (52)    | 1.5% (14)         | 1.6% (15)  | 1.3% (12) |
| <b>Training in Computer Applications</b>   | 8.4% (78)      | 47.9% (444) | 23.6% (219)  | 8.3% (77)         | 5.0% (46)  | 6.8% (63) |
| <b>Training in Verbal Communication</b>  | 23.6% (219)    | 61.6% (571) | 9.2% (85)    | 2.3% (21)         | 1.5% (14)  | 1.8% (17) |
| <b>Training in Written Communication</b>   | 18.3% (170)    | 62.4% (578) | 12.0% (111)  | 3.7% (34)         | 1.8% (17)  | 1.8% (17) |
| <b>Knowledge of Global Policies and Issues</b>   | 21.1% (196)    | 54.0% (501) | 16.2% (150)  | 2.5% (23)         | 2.9% (27)  | 3.2% (30) |
| <b>Knowledge of the Physical Sciences</b>  | 13.6% (126)    | 54.0% (501) | 14.2% (132)  | 3.3% (31)         | 6.9% (64)  | 7.9% (73) |
| <b>Knowledge of African American Culture</b>   | 38.7% (359)    | 47.2% (438) | 7.7% (71)    | 1.7% (16)         | 2.3% (21)  | 2.4% (22) |
| <b>Knowledge of African Culture</b>  | 29.1% (270)    | 50.3% (466) | 11.1% (103)  | 2.8% (26)         | 3.2% (30)  | 3.5% (32) |
| <b>Knowledge of Mathematics</b>  | 9.2% (85)      | 57.6% (534) | 18.1% (168)  | 9.3% (86)         | 1.9% (18)  | 3.9% (36) |
| <b>Knowledge of the Humanities</b>   | 17.3% (160)    | 59.3% (550) | 12.9% (120)  | 2.7% (25)         | 4.3% (40)  | 3.5% (32) |
| <b>Knowledge of the Social Sciences</b>  | 22.8% (211)    | 59.8% (554) | 8.1% (75)    | 2.3% (21)         | 4.1% (38)  | 3.0% (28) |
| <b>Knowledge of Contributions of the African Diaspora to Your Major Field of Study</b>       | 28.4% (263)    | 42.2% (391) | 14.2% (132)  | 4.6% (43)         | 5.5% (51)  | 5.1% (47) |
| <b>Ability to Demonstrate Leadership</b>   | 40.0% (371)    | 52.2% (484) | 4.5% (42)    | 0.9% (8)          | 1.1% (10)  | 1.3% (12) |

2010 Howard University UG Graduating Student Exit Survey: College/School Assessment Data

| How satisfied are you with your preparation for: |                |             |              |                   |             |             |
|--|----------------|-------------|--------------|-------------------|-------------|-------------|
|  | Very Satisfied | Satisfied   | Dissatisfied | Very Dissatisfied | Don't Know  | N/A         |
| A Technological World                            | 14.1% (131)    | 57.1% (529) | 18.7% (173)  | 4.3% (40)         | 2.4% (22)   | 3.5% (32)   |
| Employment in your Major                         | 23.7% (220)    | 50.4% (467) | 17.4% (161)  | 5.0% (46)         | 2.2% (20)   | 1.4% (13)   |
| Graduate/Professional School                     | 10.6% (98)     | 50.8% (471) | 22.8% (211)  | 7.4% (69)         | 5.5% (51)   | 2.9% (27)   |
| National Board/Licensure Exams                   | 7.4% (68)      | 30.4% (281) | 12.9% (119)  | 6.5% (60)         | 18.2% (168) | 24.7% (228) |

| Please indicate your level of overall satisfaction with the availability of scholarships and grants: |                |             |              |                   |             |             |
|--|----------------|-------------|--------------|-------------------|-------------|-------------|
|  | Very Satisfied | Satisfied   | Dissatisfied | Very Dissatisfied | Don't Know  | N/A         |
| Availability of Scholarships   | 14.8% (116)    | 32.5% (254) | 28.5% (223)  | 13.3% (104)       | 6.5% (51)   | 4.3% (34)   |
| Availability of Fellowships  | 3.8% (27)      | 21.0% (148) | 26.8% (189)  | 10.6% (75)        | 23.5% (166) | 14.2% (100) |
| Availability of University Tuition Grants  | 6.9% (47)      | 30.3% (207) | 29.4% (201)  | 11.0% (75)        | 13.7% (94)  | 8.8% (60)   |
| Availability of Grants from Government Agencies  | 9.1% (62)      | 30.0% (204) | 20.6% (140)  | 11.8% (80)        | 16.8% (114) | 11.8% (80)  |
| Availability of Other External Grants (foundations, etc.)  | 6.7% (45)      | 25.6% (172) | 24.1% (162)  | 10.9% (73)        | 20.1% (135) | 12.6% (85)  |
| Availability of Personal Student Loans   | 11.8% (83)     | 46.1% (323) | 12.6% (88)   | 7.7% (54)         | 10.0% (70)  | 11.8% (83)  |
| Availability of Student Loans Taken by Parents   | 10.1% (75)     | 39.5% (293) | 11.5% (85)   | 4.7% (35)         | 14.0% (104) | 20.2% (150) |

| Indicate:                               |             |               |                   |                 |                   |           |
|---|-------------|---------------|-------------------|-----------------|-------------------|-----------|
|   | Very Active | Fairly Active | Moderately Active | A Little Active | Not Active at All | N/A       |
| Your Record of Service to the Community | 23.9% (222) | 34.6% (321)   | 21.8% (202)       | 13.4% (124)     | 4.2% (39)         | 2.0% (19) |

2010 Howard University UG Graduating Student Exit Survey: College/School Assessment Data

Select the program experience(s) in which you participated (Check all that apply):

| Accelerated Program | Work Study       | Distance Learning | Double Major | Domestic Exchange | Honors Program | Independent Study | Teaching Certificate (Minor in Education) |
|---------------------|------------------|-------------------|--------------|-------------------|----------------|-------------------|---|
| 4.4% (41)           | 21.6% (200)      | 3.8% (35)         | 3.0% (28)    | 1.2% (11)         | 15.9% (147)    | 14.0% (129)       | 1.4% (13)                                 |
| Study Abroad        | Service Learning | Other             | None         |                   |                |                   |   |
| 9.4% (87)           | 3.4% (31)        | 2.4% (22)         | 45.9% (424)  |                   |                |                   |   |

Undergraduate Research Opportunity (Check all that apply):

| Thesis Development | Attending Professional Conferences | Presenting Findings in a Conference or Meeting | Publishing Research | Shadowing Professional Researcher | Other     | None        |
|--------------------|------------------------------------|--|---------------------|-----------------------------------|-----------|-------------|
| 14.8% (137)        | 32.7% (302)                        | 20.7% (191)                                    | 9.0% (8.3)          | 13.6% (126)                       | 2.6% (24) | 49.9% (461) |

Academic Support/Enhancement Activities (Check all that apply):

| Creative Projects (writing, exhibits, plays, productions, etc.) | Community Service | Internship  | Practicum   | Cross Registration | Inter-disciplinary Courses | Other    | None        |
|---|-------------------|-------------|-------------|--------------------|----------------------------|----------|-------------|
| 40.2% (371)   | 63.3% (585)       | 54.3% (502) | 20.9% (193) | 2.6% (24)          | 18.3% (169)                | 0.9% (8) | 13.0% (120) |

**2010 Howard University UG Graduating Student Exit Survey: College/School Assessment Data**

**If you are continuing your education at Howard University, identify the one most important reason you decided to return to Howard. If you will not be returning, select "Not Applicable."**

| Academic Reputation  | Availability of Academic Program | Institutional Cost | Financial Aid Assistance | Quality of Faculty | Location  | Social Environment | Encouraged/ Recruited by Faculty |
|----------------------|----------------------------------|--------------------|--------------------------|--------------------|-----------|--------------------|----------------------------------|
| 3.6% (33)            | 4.0% (37)                        | 0.8% (7)           | 0.8% (7)                 | 0.3% (3)           | 2.1% (19) | 0.7% (6)           | 1.1% (10)                        |
| Encouraged by Mentor | Supportive Academic Environment  | Research Resources | Other                    | Not Applicable     |           |                    |                                  |
| 0.2% (2)             | 2.2% (20)                        | 0.1% (1)           | 1.3% (12)                | 83.0% (764)        |           |                    |                                  |

**If you are continuing your education at an institution other than Howard University, identify the one most important reason you chose that institution. If "NO," select "Not Applicable."**

| Academic Reputation  | Availability of Academic Program | Institutional Cost | Financial Aid Assistance | Quality of Faculty | Location  | Social Environment | Encouraged/ Recruited by Faculty |
|----------------------|----------------------------------|--------------------|--------------------------|--------------------|-----------|--------------------|----------------------------------|
| 11.1% (102)          | 9.0% (83)                        | 2.3% (21)          | 1.8% (17)                | 0.9% (8)           | 8.4% (77) | 0.7% (6)           | 0.3% (3)                         |
| Encouraged by Mentor | Supportive Academic Environment  | Research Resources | Other                    | Not Applicable     |           |                    |                                  |
| 0.4% (4)             | 1.0% (9)                         | 0.8% (7)           | 2.3% (21)                | 61.1% (563)        |           |                    |                                  |

**2010 Howard University UG Graduating Student Exit Survey: Student Quality of Life Data**

**Campus Organizations (Check all that apply):**

| Student Government | Fraternity/ Sorority | Community Service/Non-Profit Organizations | Academic Organization in Major | Other       | None        |
|--------------------|----------------------|--|--------------------------------|-------------|-------------|
| 19.4% (179)        | 16.6% (153)          | 51.5% (476)                                | 41.0% (379)                    | 15.7% (145) | 19.9% (184) |

2010 Howard University UG Graduating Student Exit Survey: Student Quality of Life Data

| Please indicate your level of overall satisfaction with the following University facilities, services, and activities. |                |             |              |                   |             |             |
|--|----------------|-------------|--------------|-------------------|-------------|-------------|
|  | Very Satisfied | Satisfied   | Dissatisfied | Very Dissatisfied | Don't Know  | N/A         |
| Cleanliness of Residence Halls   | 1.6% (15)      | 42.2% (395) | 28.5% (267)  | 13.3% (125)       | 3.5% (33)   | 10.9% (102) |
| Overall Living Conditions in Residence Halls   | 1.2% (11)      | 33.0% (309) | 31.9% (299)  | 19.0% (178)       | 3.1% (29)   | 11.8% (111) |
| ResNet Communications System   | 3.2% (30)      | 33.7% (316) | 15.2% (142)  | 5.8% (54)         | 28.4% (266) | 13.8% (129) |
| Availability of Student Parking  | 1.5% (14)      | 13.1% (123) | 29.3% (275)  | 30.8% (289)       | 6.3% (59)   | 18.9% (177) |
| Cleanliness of University Buildings  | 2.6% (24)      | 57.1% (535) | 30.0% (281)  | 8.4% (79)         | 0.9% (8)    | 1.1% (10)   |
| Cost of Campus Food Services   | 2.8% (26)      | 42.8% (401) | 30.5% (286)  | 12.2% (114)       | 5.8% (54)   | 6.0% (56)   |
| Variety of Food Choices (e.g., Vegetarian, etc. )  | 3.0% (28)      | 35% (328)   | 33.4% (313)  | 16.8% (157)       | 5.5% (52)   | 6.3% (59)   |
| Physical Fitness Facilities  | 1.8% (17)      | 32.1% (301) | 30.1% (282)  | 24.5% (230)       | 6.1% (57)   | 5.3% (50)   |
| Quality of Campus Food Services  | 2.8% (26)      | 42.8% (401) | 30.5% (286)  | 12.2% (114)       | 5.8% (54)   | 6.0% (56)   |

| Please indicate your level of overall satisfaction with the following University facilities, services, and activities. |                |             |              |                   |             |             |
|--|----------------|-------------|--------------|-------------------|-------------|-------------|
|  | Very Satisfied | Satisfied   | Dissatisfied | Very Dissatisfied | Don't Know  | N/A         |
| Athletic Programs  | 1.7% (16)      | 33.8% (317) | 18.6% (174)  | 10.1% (95)        | 18.1% (170) | 17.6% (165) |
| Campus Intellectual Life   | 19.3% (179)    | 58.5% (542) | 13.4% (124)  | 4.0% (37)         | 3.0% (28)   | 1.8% (17)   |
| Campus Radio and Television Stations   | 8.0% (75)      | 49.0% (457) | 10.3% (96)   | 3.6% (34)         | 20.2% (188) | 8.8% (82)   |
| Campus Religious Activities  | 18.6% (172)    | 54.0% (499) | 5.8% (54)    | 1.7% (16)         | 11.0% (102) | 8.8% (81)   |
| Campus Social Activities   | 20.7% (191)    | 60.8% (562) | 8.8% (81)    | 2.4% (22)         | 4.2% (39)   | 3.1% (29)   |
| Recreation and Intramural Sports   | 4.3% (40)      | 44.8% (420) | 12.0% (112)  | 4.1% (38)         | 19.2% (180) | 15.7% (147) |
| Student Organizations  | 14.1% (131)    | 60.6% (562) | 10.5% (97)   | 4.3% (40)         | 6.4% (59)   | 4.1% (38)   |

**2010 Howard University UG Graduating Student Exit Survey: University Community Experience Data**

| <b>Please indicate your level of overall satisfaction with the following systems:</b> |                       |                  |                     |                          |                   |            |
|---|-----------------------|------------------|---------------------|--------------------------|-------------------|------------|
|   | <b>Very Satisfied</b> | <b>Satisfied</b> | <b>Dissatisfied</b> | <b>Very Dissatisfied</b> | <b>Don't Know</b> | <b>N/A</b> |
| <b>BANNER Registration System</b>   | 9.0% (84)             | 70.0% (656)      | 14.8% (139)         | 4.1% (38)                | 1.5% (14)         | 0.7% (7)   |
| <b>iLab and Campus Computer Laboratories</b>  | 14.4% (134)           | 60.5% (564)      | 18.0% (168)         | 5.3% (49)                | 0.6% (6)          | 1.3% (12)  |
| <b>Wireless Access to Internet on Campus</b>  | 3.9% (37)             | 30.0% (281)      | 36.1% (338)         | 26.7% (250)              | 1.9% (18)         | 1.5% (14)  |
| <b>Availability of Copy/Duplication Services</b>                                      | 3.7% (35)             | 23.7% (222)      | 33.5% (314)         | 32.7% (306)              | 3.4% (32)         | 3.0% (28)  |
| <b>University Libraries</b>   | 10.4% (97)            | 57.2% (533)      | 19.3% (180)         | 9.8% (91)                | 2.1% (20)         | 1.2% (11)  |

| <b>Please indicate your level of overall satisfaction with the University Administration and Processes.</b> |                       |                  |                     |                          |                   |             |
|---|-----------------------|------------------|---------------------|--------------------------|-------------------|-------------|
|   | <b>Very Satisfied</b> | <b>Satisfied</b> | <b>Dissatisfied</b> | <b>Very Dissatisfied</b> | <b>Don't Know</b> | <b>N/A</b>  |
| <b>Office of the President</b>  | 4.9% (46)             | 31.2% (291)      | 6.5% (61)           | 5.3% (49)                | 38.6% (360)       | 13.4% (125) |
| <b>Office of the Provost</b>  | 5.7% (53)             | 29.6% (276)      | 10.5% (98)          | 5.8% (54)                | 35.8% (334)       | 12.6% (117) |
| <b>Operation Hours of Administration Office(s)</b>  | 2.6% (24)             | 50.3% (471)      | 31.2% (292)         | 14.2% (133)              | 1.2% (11)         | 0.6% (6)    |
| <b>Customer Service of Administration Staff</b>   | 2.2% (21)             | 30.7% (288)      | 32.8% (307)         | 32.7% (306)              | 0.9% (8)          | 0.7% (7)    |
| <b>Cost, Tuition and Fees</b>   | 4.4% (41)             | 40.2% (375)      | 35.9% (335)         | 13.9% (130)              | 3.1% (29)         | 2.4% (22)   |
| <b>Summer Financial Aid Process</b>   | 2.0% (19)             | 16.5% (154)      | 15.3% (143)         | 10.0% (93)               | 27.8% (259)       | 28.3% (264) |
| <b>Opportunities to Assess University Services</b>  | 8.7% (80)             | 59.4% (549)      | 20.6% (190)         | 4.3% (40)                | 5.0% (46)         | 2.1% (19)   |
| <b>Provision of or Access to Institutional Assessment Information (e.g., Survey Results, etc.)</b>          | 6.4% (59)             | 49.5% (457)      | 17.5% (162)         | 5.2% (48)                | 16.8% (155)       | 4.7% (43)   |
| <b>Graduation Clearance Process</b>   | 3.9% (37)             | 51.4% (482)      | 22.0% (206)         | 12.4% (116)              | 8.9% (83)         | 1.4% (13)   |

**2010 Howard University UG Graduating Student Exit Survey: University Community Experience Data**

**Please indicate your level of overall satisfaction with the following University facilities and services:**

|   | <b>Very Satisfied</b> | <b>Satisfied</b> | <b>Dissatisfied</b> | <b>Very Dissatisfied</b> | <b>Don't Know</b> | <b>N/A</b> |
|---|-----------------------|------------------|---------------------|--------------------------|-------------------|------------|
| <b>Shuttle Bus Services</b>                   | 4.2% (39)             | 59.2% (555)      | 20.7% (194)         | 5.8% (54)                | 4.5% (42)         | 5.8% (54)  |
| <b>School/College Building and Facilities</b> | 5.5% (51)             | 43.6% (403)      | 33.7% (331)         | 14.8% (137)              | 1.5% (14)         | 0.9% (8)   |
| <b>HU Bookstore(s)</b>                        | 13.1% (123)           | 69.5% (651)      | 11.8% (111)         | 3.9% (37)                | 0.9% (8)          | 0.7% (7)   |

**Please indicate your level of overall satisfaction with the following Student Support Offices:**

|   | <b>Very Satisfied</b> | <b>Satisfied</b> | <b>Dissatisfied</b> | <b>Very Dissatisfied</b> | <b>Don't Know</b> | <b>N/A</b>  |
|---|-----------------------|------------------|---------------------|--------------------------|-------------------|-------------|
| <b>Campus Security</b>                      | 2.2% (21)             | 32.8% (307)      | 32.9% (308)         | 25% (234)                | 5.4% (51)         | 1.7% (16)   |
| <b>Student Health Services</b>              | 4.8% (45)             | 41.7% (389)      | 26.9% (251)         | 16.6% (155)              | 5.6% (52)         | 4.3% (40)   |
| <b>Office of Career Services</b>            | 6.7% (62)             | 37.0% (345)      | 10.0% (93)          | 4.1% (38)                | 30.8% (287)       | 11.5% (107) |
| <b>Office of Enrollment Management</b>      | 6.7% (62)             | 60.5% (564)      | 14.3% (133)         | 7.6% (71)                | 8.3% (77)         | 2.7% (25)   |
| <b>Office of Financial Aid</b>              | 2.7% (25)             | 34.9% (325)      | 30.6% (285)         | 24.8% (231)              | 4.0% (37)         | 3.1% (29)   |
| <b>Office of Student Accounts</b>           | 4.8% (45)             | 53.2% (496)      | 25.8% (240)         | 12.9% (120)              | 2.3% (21)         | 1.1% (10)   |
| <b>Office of Student Financial Services</b> | 2.8% (26)             | 45.2% (421)      | 26.3% (245)         | 13.5% (126)              | 9.4% (88)         | 2.8% (26)   |
| <b>Office of Admissions</b>                 | 7.2% (67)             | 59.5% (555)      | 13.9% (130)         | 6.8% (63)                | 9.5% (89)         | 3.0% (28)   |
| <b>Office of Special Student Services</b>   | 4.3% (40)             | 26.7% (249)      | 5.6% (52)           | 3.0% (28)                | 38.6% (360)       | 21.8% (203) |
| <b>On Campus Housing Process/Management</b> | 2.9% (27)             | 31.7% (297)      | 31.6% (296)         | 18.9% (177)              | 3.4% (32)         | 11.5% (108) |
| <b>University Counseling Service</b>        | 6.5% (61)             | 28.5% (266)      | 7.4% (69)           | 4.1% (38)                | 37.0% (345)       | 16.4% (153) |
| <b>Office of Student Life</b>               | 6.5% (61)             | 47.9% (446)      | 14.1% (131)         | 4.5% (42)                | 19.2% (179)       | 7.8% (73)   |